



NORTH AREA COMMITTEE



AGENDA

To: City Councillors: Todd-Jones (Chair), Bird (Vice-Chair), Price, Abbott, Austin, Gawthroe, O'Reilly, Perry, Pitt, Sarris, M. Smart and Tunnacliffe

County Councillors: Manning, Onasanya, Sales and Scutt

Dispatched: Wednesday, 2 September 2015

Date: Thursday, 10 September 2015

Time: 6.30 pm

Venue: Shirley Primary School, Nuffield Road, Cambridge CB4 1TF

Contact: Toni Birkin

Direct Dial: 01223 457013

1 Apologies for Absence

2 Welcome and Introduction (including Declarations of Interest)

'YOU SAID, WE DID, YOU WANT TO KNOW'

3 To Confirm What was Said (Minutes) at the Last Meeting and What we Have Done (Action List) (Pages 7 - 22)

COMMUNITY FORUM – JOIN IN THE DISCUSSION ABOUT THESE ITEMS

4 You Want to Know (Open Forum)

6.40 to 7.10

5 Policing & Safer Neighbourhoods - NAC (Pages 23 - 38)

7.10 to 7.40

- 6 Oral Report from Rebecca Avery, Police and Crime Commissioner Outreach Worker**
7.40 to 8.00
- 7 Oral Introduction from Polly Plouviez, Chesterton / Mitcham's Corner Co-ordinator**
A brief introduction to the work of the Chesterton / Mitcham's Corner Co-ordinator.
8.00 to 8.10
- 8 Intermission**
8.10 to 8.25
- 9 Environmental Data Reports - NAC Operations Manager – Community Engagement and Enforcement (Pages 39 - 72)**
8.25 to 8.45
- 10 Oral Update: Railway Station at Chesterton (Pages 73 - 78)**
The Chair will give an update on the Q and A from the Network Rail presentation on 16th June 2015.
8.45 to 9.00
- 11 Feedback from County Council Abbey-Chesterton Bridge Architect Presentation**
9.00 to 9.15
- 12 Change to Published Meeting Dates**
The November meeting will now be held on the 19th November at Chesterton Community College and not the 12th November as previously advertised.

The Committee is also asked to agree a change of date for the January meeting from 7th January 2016 to Wednesday 20th January 2016.
- 13 Community Events Diary: for information only (Pages 79 - 80)**
There will be no discussion on this item.

If you would like your local, not for profit, community event listed here, please contact the Committee Manager.

Meeting Information

Open Forum Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.

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NORTH AREA COMMITTEE

16 June 2015

6.30 - 9.25 pm

Present: Councillors Todd-Jones (Chair), Price (Vice-Chair), Abbott, Austin, Bird, Gawthrope, O'Reilly, Perry, Pitt, Sarris, M. Smart, Tunnacliffe, Manning and Sales

Also Present:

Operations Manager (Community Engagement and Enforcement): Wendy Young

Committee Manager: Toni Birkin

Network Rail representatives

Katherine Scott, (Programme Development Manager)

Station Presentation

Joe Smith (Project Manager)

Level Crossing Presentation

Bode Asabi (Project Manager)

FOR THE INFORMATION OF THE COUNCIL**15/20/NAC Election of Chair and Vice Chair**

The Committee Manager took the Chair whilst the North Area Committee elected a Chair.

Councillor Price proposed, and Councillor Gawthrope seconded, the nomination of Councillor Todd-Jones as Chair.

Resolved (*nem con*) that Councillor Todd-Jones be Chair for the ensuing year.

Councillor Todd-Jones assumed the Chair from the Committee Manager at this point.

Councillor Gawthrope proposed, and Councillor Price seconded, the nomination of Councillor Bird as Vice Chair.

Resolved (*nem con*) that Councillor Bird be Vice Chair for the ensuing year.

15/21/NAC Apologies for Absence

Apologies were received from Councillors Scutt and Onasanya.

15/22/NAC Welcome and Introduction (including Declarations of Interest)

No interests were declared.

15/23/NAC To Confirm What was Said (Minutes) at the Last Meeting and What we Have Done (Action List)

The minutes of the meeting of the 9th April 2015 were agreed and signed as a correct record.

The following updates to the Action Sheet were noted:

14/73/NAC 2 trees in Carlton Way have been replaced and 4 in Milton Rd, last March. No replacements went into Gilbert Road. Officers have asked for this work in this financial year.

The City have subsidised the County Highway tree inspections, works and planting since funding was secured through Environment Scrutiny Committee in 2002.

The availability of funding for planting has diminished as the County reduced its budgets and as a greater proportion of the City money has been used to fund essential maintenance and health and safety related tree works.

The issue of Highway tree planting is considered in the recent Tree Strategy consultation available on the Council website. There will be opportunities later in the year to discuss policy when drafting the strategy.

14/13/NAC Speed awareness courses. Councillor Todd-Jones reported that he had been unable to get an answer from the Police but would raise it at the next North Area Committee when the Police would be present.

14/56/NAC Milton Road Junction. The Committee agreed that this matter had been resolved and could be removed from the action list.

14/66/NAC Micham's Corner development. The Chesterton Road and Mitcham's Corner Co-ordinator would be invited to a future North Area Committee to give an update.

15/4/NAC Councillor Price suggested this be retained as an action pending a retrospective planning application.

15/24/NAC Record of Urgent Decisions taken by the Chair, Vice Chair and Spokesperson for North Area Committee

The Committee noted the decision taken regarding Perse Way Flats Play Area and Chestnut Grove Play Area.

Concerns were raised regarding the lack of suitable equipment for children with disabilities. The Asset Manager (Street & Open Spaces) confirmed that the final specification was as yet unconfirmed and modifications were possible. The Chair suggested that members speak to the Officer direct outside the meeting.

15/25/NAC You Want to Know (Open Forum)

Q1 Richard Taylor expressed disappointment that no Police representatives were present to reassure the public who might be concerned about recent violent incidents in the area.

A. Councillor Todd-Jones suggested this be raised with the Police at the next North Area Committee.

Q2 At the last North Area Committee it had been agreed that specific roads in need of enforcement action would be identified outside the meeting, by Ward Councillors. Had this happened and if yes had the Police been made aware of the decision?

The Committee agreed that some suggestions had been made at the meeting. The final decision would be agreed and passed on to the Police. Clarity was also needed on the issues of vehicle weight restrictions on Milton Road.

Post Meeting Committee Manager Note

The following additional details relating to agreed priorities were approved and the Police notified:

Arbury - Victoria Road - enforcement against lorries breaking night-time weight restriction.

East Chesterton - Green End Road & Fen Road - enforcement against drivers speeding / dangerous driving

West Chesterton - Victoria Road (West Chesterton section) - enforcement against lorries breaking night-time weight restriction (to link in with Arbury priority).

King's Hedges – Speed enforcement - Northfield Avenue, Campkin Road and King's Hedges Road.

Q3 Kay Harris suggested that when Campkin Road had been resurfaced, the work had gone around the speed cushions leaving them in need of attention.

Councillor Price undertook to pass this concern on the Councillor Onasanya as she might be able to request County Council action to address the matter.

Action

Q4 Mr Bond suggested that Cambridge engaged in the Centenary Fields programme. The aim was secure dedication of existing and new playing fields as Centenary Fields in honour of the millions who lost their lives in World War I and to be a living memorial to them. The importance of protecting playing fields through such a dedication as this means that it will be more difficult for future governments to compel the sale of local playing fields for building under the pretext of making better use of 'under-used assets'.

The Assets Manager (Street and open Spaces) undertook to investigate this matter. However, he confirmed that open spaces were already well protected under planning policy.

Action

Q5 What action was planned regarding road safety and traffic calming in Fen Road?

Councillor Manning stated that the planned work to install speed bumps had been halted whilst a better approach was investigated. The County Council had been made aware of more cost effective, rubber speed bumps which could offer better results at a reduced cost. Timeframes for the work were currently under discussion.

Members of the public stated that the Fen Road area suffered from a lot of traffic related problems and that they had been told by the Police that nothing would be done unless there was a fatality.

Q6 Leila Dockerill requested repair work to the Zebra Crossing outside Tesco's.

Councillor Price undertook to discuss this with the County Council.

Action

Q7 Doug Whyte stated that, while the work around Buchan Street was welcomed, a number of hazards remained in the area and there was no designated disabled parking bay.

Councillor Price undertook to visit the site to investigate the matter.

Action

15/26/NAC Network Rail Presentations

The Committee received two presentations from network rail as follows:

- The new railway station at Chesterton: Joe Smith, Project Manager
- Planned work to Fen Road Level Crossing: Bode Asabi, Project Manager

Full details of the question and answer session are attached as a supplement to the minutes.

Councillor Manning reminded those present that they could also attend the Local Liaison Forum Meeting at the Shirley School at 7.00pm on the 13th July (see link below) where these matters would be discussed.

http://www.cambridgeshire.gov.uk/info/20051/transport_projects/469/cambridge_city_projects/5

15/27/NAC Environmental Data Reports

The Committee received an Environmental Data Report from Wendy Young the Operations Manager (Community Engagement and Enforcement).

The Committee discussed the emerging priorities. The Committee welcomed the work completed in recent months.

The Committee made the following comments:

- i. Suggested that lunch time litter from students at Campkin Road and surrounding areas continued to be a problem.
- ii. Requested that the dog waste bin in Bramblesfields/Pippin Drive be relocated (alternative location to be agreed outside the meeting).

- iii. Suggested that Officers could be asked to monitor Balfour Beatty barriers around street lamp and to right any that had been knocked down.

Councillor Manning questioned how the additional work was being delivered without additional funding and asked if there was data to support an improved performance. The Operations Manager stated that there had been some increase in staffing. However, the improvements had been achieved by increased autonomy and flexibility of workers and improvements to data recording. There was also increased flexibility regarding the location of bins: additional bins could be added and underused or problematic bins removed.

The Committee

Resolved unanimously to:

Continue with the following priorities

1. Enforcement patrols to tackle fly-tipping at Kingsway Flats *and in communal archways and green areas at Minerva Way*
2. Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local business to address litter from their premises
3. Early morning patrols for dog fouling on Kings Hedges (Pulley) Recreation Ground *and at Logan's Meadow.*
4. Enforcement patrols to address issues of littering in and around the Bermuda Terrace area *and to follow up on intelligence received as a result of the mail drop to the area*
5. Enforcement patrols to address issues of fly tipping at public and neighbourhood recycling centres.
6. Enforcement patrols to address issues of litter at the area of Green End Road junction with Milton Road (outside the Co-op and).
7. Investigate littering in the green space between Cam Causeway and Fen Road

Add the following new priorities

8. Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Cameron Road play area, Hazelwood and Molewood Close play areas, Pearl Close play area and Bateson Road play area.

9. Evening patrols to address fires at Logan's Meadow in evenings

15/28/NAC Community Events Diary: for information only

The Community Events were noted.

15/29/NAC Date and Location of Next Meeting

Members noted the change to the date of the next meeting.

The meeting ended at 9.25 pm

CHAIR

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COMMITTEE ACTION SHEET

Committee	North Area Committee
Date	16 June 2016
Circulated on	
Updated on	

ACTION	LEAD OFFICER/MEMBER	TIMESCALE	PROGRESS
<p><u>TREES</u></p> <p>Trees on Milton Road affected by the bus route & 14/73/NAC</p> <p>Tree replacement plan Milton Road and Gilbert Road</p> <p>Loss of trees on Carlton Way.</p>			<p>Added to the Action Sheet at the request of Councillor Pitt – and with the agreement of the committee on 3 July 2014.</p> <p>Update from Cllr Bick (at 18 December 2014).</p> <p>Update 18 Dec 2014 Cllr O'Reilly Cllr O'Reilly read a statement from the Tree Officer, a copy of which can found in the minutes of this meeting.</p> <p>Cllr O'Reilly agreed to update the Committee on a full update of the tree replacement programme for Milton Road and Gilbert Road</p> <p>Cllr O' Reilly to investigate why a number of trees of Carlton Way have died and if / when they are to be replaced.</p> <p>Update 9th April City Officers had been due to meet County Council officers but this meeting had been delayed.</p> <p>Update 16 June 2015 2 trees in Carlton Road have been replaced and 4 in Milton Rd, last March. No replacements went into Gilbert Road. Officers have asked for this work in this financial year.</p> <p>The City have subsidised the County Highway tree inspections, works and planting since funding was secured through Environment Scrutiny Committee in 2002.</p>

			<p>The availability of funding for planting has diminished as the County reduced its budgets and as a greater proportion of the City money has been used to fund essential maintenance and health and safety related tree works.</p> <p>The issue of Highway tree planting is considered in the recent Tree Strategy consultation available on the Council website. There will be opportunities later in the year to discuss policy when drafting the strategy.</p>
Developer Contributions and Devolved Decision Making - First Round Priority-Setting for Play Area Improvement	Alistair Wilson, Streets and Open Spaces Asset Manager	Final update requested when projects out to consultation / delivered	<p>Update 18 Dec 2014 Cllr O'Reilly Chestnut Grove and Perse Way: Tenders have sent and quotations should be received by the end of December for work to be completed by July 2015.</p> <p>Update 9th April Out for public consultation.</p>
<p>2014/13/NAC – Speed awareness courses for 20pmh offences. Who will provide them and will they be offered locally.</p>	Councillor Todd-Jones		<p>Update: This matter would remain on the action sheet to allow Officers to discuss the matter further with the Police.</p> <p>There is a local provider of speed awareness courses, and drivers don't have to take them in Cambridge. Details of the company to follow.</p> <p>However whilst national rules allow for speed awareness courses for 20mph violations there is currently no local course set up. Police are investigating what needs to be done to achieve this, and Councillor Ward Todd-Jones will report back later - On-going</p> <p>Update 9th April Cllr Todd-Jones to follow up on this matter.</p> <p>16 June 2015 To be raised with Police at September meeting.</p>

14/26/NAC - Tree roots opposite Co-op Green End Road causing trip hazard	Councillor Manning		<p>Update: Additional tree has been added to the list for remedial work but the item is still on-going. Further update: given the cost and the fact that there is now an EIP in that area, and a project I have got added to the Northern Area Corridor Transport Plan pot, it will be done as part of one of these. Officers have confirmed this won't affect either project (in terms of adding extra cost or stopping elements from being done).</p> <p>Update 5 Dec 14 Cllr Manning : Initial site visit completed and this matter will be included in a wider feasibility study of the area.</p> <p>Update 15 Dec 2014 Cllr Manning: Work has been delayed but the issue is still ongoing.</p> <p>Update 20 Jan 2015 Cllr Manning: Feasibility study still being written.</p> <p>Update 9th April Cllr Manning A residents meeting had been held and a decision on future action is expected to be considered post-election.</p> <p>Update 14th August Cllr Manning Waiting for designs to be completed by SKANSA.</p>
14/66/NAC Update on Mitcham's Corner development	Suggested by Committee 28.08.14		<p>Ongoing as related to the City Deal.</p> <p>16 June 2015 Co-ordinator to be invited to future committee for an update.</p>
14/65/NAC Parking restriction in De Freville area and impact around Milton Rd Library	Cllr Scutt		<p><u>18 December 2014, Cllr Scutt</u> Regarding Parking Restrictions steps have been taken to place double yellow on the corners of all the inter sections Milton Road. County Council are appointing an Officer to look at parking in Cambridge and the problems that residents experience to determine safe parking.</p>

			<p>Would investigate the possibility of four hour parking restrictions in this area as requested by Mr Sergeant at the December meeting.</p> <p><u>3Feb 2015 Update Cllr Scutt</u> From County Officers: With regards to Milton Road Library parking, whilst it would not be permissible to restrict a parking space solely for library use, the County can restrict the duration of stay to say one hour to prevent long term parking and introduce some turn-over of vehicles utilising the parking bay.</p> <p>This would involve an amendment to the traffic regulation order (TRO) and the installation of additional signage, so there would be a cost associated with this work which would need to be borne by a third party - that is residents or need to secure funding from alternative sources.</p> <p><u>Update 9th April Cllr Scutt</u> Has discussed this with County Council Officers and options under are consideration including Pay and Display bays,.</p>
14/74/NAC Progress with Chesterton Sports Pavilion			<p>18 Dec 2014, Cllr Todd Jones. There will be a more detail update on this item from the Urban Growth Project Manager, Tim Wetherfield, when the Committee will look at the third round priority setting. Planning Permission was received on 4 December and work should start on site in March 2015. Further updates to come back to committee when there is more to report</p>
15/4/NAC Q2 To investigate with property services: area around Tesco's continues to be untidy. There is a large, uncovered, wire cage style	Councillor Price		<p>Property Services are in the process of renewing the lease to Tesco and as part of this they will be leased an additional area at the rear of the shops where their cages are and will be erecting a simple store with flat roof (subject to landlord's approval of the design and planning approval). Their cages will be installed in the area and this should be tidier and eliminate blown rubbish. The rear access road is just for Tesco and the</p>

litter bin, and rubbish gets blown about.			takeaway for deliveries but not, longer term parking. The tenants are responsible to ensure the access is not blocked and control rubbish etc. We will pick up these issues with them. 16 June 2015 Retrospective planning application on-going.
15/6/NAC Q6 Is there any funding left in the Local Sustainable Transport Fund and if yes could it be used to repair the shared use pavement?	Councillor Manning		Update 14th August Cllr Manning Remaining funding has gone out for new bids – Item can be closed.
15/15/NAC Q1 Buchan Street improvement works. When will the work be carried out?	Councillor Price		
15/15/NAC Q5 Fire service vehicle accessing narrow streets with cars parked on both sides.	Councillor Price		
15/17/NAC Sharing 'Open Data' to assist with the setting of Area Committee Police Priorities	Councillor Manning and Councillor Todd-Jones		Councillor Manning has agreed to take this forward and will be arranging a follow up meeting.
15/25/NAC Q3 Campkin Road Speed cushions need attention	Councillor Price to pass this concern on the Councillor Onasanya		
15/25/NAC Q4 Investigate possibility of Cambridge engaging in the Centenary Fields programme.	Alistair Wilson , Streets and Open Spaces Asset Manager		Oral update will be provided by Cllr O'Reilly
15/25/NAC	Councillor Price to pass		

Zebra Crossing outside Tesco's in need of repair	this concern on the Councillor Onasanya		
15/25/NAC Buchan Street hazards remained in the area and no designated disabled parking bay.	Councillor Price		

North Area Committee Future Agenda Plan

Forthcoming Agenda items

1. Highways – Operational Criteria and Maintenance
2. Update on Major Planning Developments for Cambridge
3. Cycling Related Issues including improvements to Cycle Paths Yellow Lines
4. Inviting the PCC Outreach Worker (Rebecca Avery) to a NAC meeting

Future Updates

1. Fen Road
2. New Cycle bridge over the River Cam
3. S106 Transport Corridor

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Neighbourhood profile update Cambridge City North Neighbourhood

September 2015



**Matt Johnson, Safer
Neighbourhoods
Inspector**

**Lynda KilKelly, Safer
Communities Manager,
Cambridge City Council**

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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for March 2015 to July 2015, compared to a previous like reporting period (October 2014 to February 2015) and this same 5 month reporting period in 2014 and;
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the North Area Committee meeting of 09 April 2015, the committee recommended adopting the following priorities:

- ❑ Continue the safeguarding / enforcement work around the supply of Class A Drugs (Op Hexham).
- ❑ ASB Scotland Road / Green End Road
- ❑ Road enforcement action as follows:
 - i. To continue with the support of the 20mph speed limit.
 - ii. Road enforcement action in one area/street from each ward to be identified by the Ward Councillors in consultation with the Chair.

The Neighbourhood Action Group, at its meeting of 16 April 2015, assigned the actions to be taken and lead officers for each of the priorities. The tables below summarise the action taken and the current situation.

Continue with the work against drug dealers	
Objective	Combat drug dealing in the North Area
Action Taken	<p>The North Team currently has seven suspects on bail for offences relating to the supply of Class A drugs. The arrest locations include, Northfields Avenue, Nunn's Way, Molewood Close, Downhams Lane and Alice Bell Close, and at the time of writing, further partnership work (co-ordinated through Cambridge Problem Solving Group) is being planned in relation to one of the addresses, in order to prevent the address and occupants from being involved in the supply of drugs locally.</p> <p>Many of the above cases are complex and much background work has been required in order to achieve successful prosecutions. During March and April 2015, North Team officers oversaw five consecutive, successful Crown Court cases.</p> <p>We have continued to support of Op Hexham, (safeguarding</p>

	<p>vulnerable local residents) by disrupting the activities of the “out of town” drugs suppliers, preventing them from getting established within the City and preventing vulnerable residents from being exploited. It is interesting to note that five of the seven suspects currently on bail are not resident in Cambridge.</p> <p>On the whole, we have utilised the same tactics that have brought us continued success, albeit with a small team, there is a limit to what we can do.</p>
Current Situation	<p>We have noticed that “dealers” are becoming more careful, in the way they conduct their business, which is a manifestation of the disruption our work causes.</p> <p>Generally the feedback from local users is positive, stating it is increasingly hard to buy class A in the North. There is a continued trend in low level acquisitive crime (shoplifting and bike theft) falling, which again would seem a reflection of our success.</p>
Lead Officers	Sergeant Jason Wragg, Cambridgeshire Constabulary

Road Safety	
Objective	Address road safety issues in the North Area – In particular looking at speeding and HGVs on Victoria Road.
Action Taken	<p>Overnight road closure/diversions on the A14 and M11 caused a particular problem in May, with many lorry drivers avoiding the lengthy diversion by travelling along Huntingdon Road – which itself has had issues with HGVs.</p> <p>Consequently, the details of offending drivers and their vehicles were obtained and education work was carried out with the drivers and some haulage companies. This initiative was not as effective as we had hoped and so therefore officers from the Road Policing Unit were subsequently deployed, resulting in enforcement with over, with around 50 drivers reported for</p>

	<p>traffic offences. Officers and drivers have commented that whilst legally sufficient, the signage could be improved and contact with the county's highways team has been initiated.</p> <p>Other aspects of our road safety work have included speed checks on the following roads: Fen Rd, Arbury Rd, Scotland Rd, Church St. and Milton Rd. Locations have been selected on the basis of community concerns and we have also followed up viable complaints about individual road users.</p> <p>PCSO Gary May, is currently working to assist in setting up two "Speedwatch" schemes in the North. These consist of trained local volunteers, working within their communities.</p> <p>In addition to the above, North Team Officers have taken two uninsured vehicles off the road and made two arrests for driving whilst unfit through drugs. A cyclist who was stopped after he rode through red lights, with no lights ended up being arrested for being drunk and disorderly.</p>
Current Situation	<p>I am yet to receive feedback on Victoria Rd, but am happy to continue, should it be deemed necessary – clearly a joined up approach, with Highways, will increase the effectiveness of the restrictions.</p> <p>We are currently encouraging "Speedwatch" as a useful method of addressing road safety and hope to report success in the near future.</p> <p>Speeding is still a very emotive issue for many but the number of complaints received has dropped.</p>
Lead Officers	Sergeant Jason Wragg, Cambridgeshire Constabulary

Address Anti-Social Behaviour – Scotland Road & Green End Road	
Objective	To reduce incidents of ASB in areas identified.
Action Taken	<p>This priority related particularly to the area known as “Grumpy’s Corner” on Green End Road, with the anti-social behaviour including nuisance use of vehicles, cannabis use, laughing gas use and littering.</p> <p>A regular police presence has been maintained, by both the North Team and shift Officers. For several weeks, the Council deployed their mobile CCTV camera. Police and City ASB Team met with the landlord (of the shops/flats and pavement area), with a view to achieving a more long-term solution. The possibility of having a permanent CCTV camera being installed is being explored.</p>
Current Situation	<p>The problem appears to have subsided. Local residents, who had previously complained have stated that the issues have decreased significantly.</p> <p>Occasionally there have been small scale re-occurrences but no more than would be expected outside of any late night shop. However, I note the importance of achieving a long-term solution and local officers will continue to work to that end, however, I would suggest this can be done as part of our day-to-day business.</p>
Lead Officers	Sergeant Jason Wragg, Cambridgeshire Constabulary

3 PRO-ACTIVE WORK & EMERGING ISSUES

During the review period, a problem with drug dealing/ASB emerged in Akeman Street. A public meeting was called which was supported by the relevant partner agencies. Extra-patrols were mounted and as a result of the proportionate use of stop/search powers, a number of arrests were made. At time of writing, the issues appear to have subsided.

Burglary Dwelling - From the previous five month reporting period Burglary Dwelling shows an overall increase of 16.2% or 11 more offences. However, in comparison to the same reporting period in 2014 this represents an increase of 46.3%. Arbury, East Chesterton and King's Hedges show an average decline of 3.5%, whilst West Chesterton shows an increase of 10.68% comparison to the previous reporting period.

In comparison to the same reporting period last year, King's Hedges and West Chesterton indicate an increase of 3% and 20.8% respectively whereas Arbury and East Chesterton wards indicate overall reduction of 18.6% and 5.19% respectively.

Non-Dwelling Burglary – By comparison to the previous five month period non-dwelling burglary has seen an overall increase of 51.1% which represents an increase of 38.3% by comparison to 2014. Despite King's Hedges showing a reduction of 22% from the previous reporting period Arbury, East Chesterton and West Chesterton show an increase of 7.6%, 6.7% and 17.5% respectively.

In comparison to the same reporting period last year, Arbury and King's Hedges show a decrease of 10.3% and 9.7%; whilst East and West Chesterton show a rise of 12.8% and 7% respectively.

All Violent Crime - By comparison to the previous five month period AVC has seen an overall increase of 31.7% which translates to an increase of 51.4% by comparison to the same reporting period in 2014. Both Arbury and East Chesterton show an increase of 4% and 1.71%; whilst King's Hedges and West Chesterton indicate a decline of 1.87% and 3.84% respectively.

In comparison to the same reporting period last year, Arbury and East Chesterton show increase of 5.5% and 0.9%; whilst King's Hedges and West Chesterton indicate a decline of 3.39% and 3.02% respectively.

Robbery – By comparison to the previous five month reporting period robbery shows an overall reduction of 50%, which translates to a 40% reduction by comparison to the same reporting period last year. However, both Arbury and King's Hedges show an increase of 16.6% whilst figures remain stable in both East and West Chesterton.

In comparison to the same reporting period last year, Arbury, East Chesterton and West Chesterton show increases of 6.6%, 3.3% and 6.6% respectively. However, King's Hedges indicates a reduction of 16.6%.

Theft of Vehicle – By comparison to the previous five month reporting period theft of vehicle has more than quadrupled. There have been 20 more cases recorded in comparison to only 6 in the previous period. This indicates an increase of 73.3% in comparison to the same reporting period in 2014. Both East and West Chesterton show increases of 12.8% and 19.2%; whilst Arbury and King's Hedges indicate a reduction of 26.9% and 5.1% compared with the previous reporting period.

In comparison to the same reporting period last year Arbury and King's Hedges show a reduction of 16.9% and 15.1% but East and West Chesterton show an increase of 26.1% and 5.1% respectively in the same period.

Theft from Vehicle – By comparison to the previous five month reporting period, Theft from Vehicle shows an overall reduction of 15.1%. However, this still translates to a 60% increase in comparison to the same period in 2014. Despite King's Hedges showing a decline of 51.1%, Arbury, West and East Chesterton show increases of 14.2%, 10.6% and 1.4% respectively in comparison to the previous reporting period.

Compared to the same reporting period last year, Theft from Vehicle crime remains stable in both King's Hedges and West Chesterton at an average of 24.2% whereas Arbury represents an increase of 11% and East Chesterton shows a decline of 8.9%.

Theft of Pedal Cycle – By comparison to the previous five month reporting period Theft of Pedal Cycle shows a significant reduction of 22.4% or 28 fewer offences. This represents a reduction of 36.6% or 56 fewer offences by

comparison to 2014. Despite the reduction, Arbury and West Chesterton show an increase of 6.3% and 4% respectively.

In comparison to the same reporting period in 2014, East Chesterton shows a reduction of 5.5%; West Chesterton and East Chesterton indicate a rise of 4% and 3.2% respectively; whilst Arbury remains stable at 24.4%.

Total Crime – At 1059 offences, there has been an overall increase of 8.3% or 81 more offences by comparison to the previous five month reporting period. This represents a slight increase of 2.1% compared to the same reporting period in 2014.

King's Hedges shows the highest crime rate at 28.7% down from 30.6% in the previous reporting period; Arbury is second with overall crime at 27.1% up from 23.2%; East Chesterton is third at 23.1% down from 24.1% and West Chesterton is at 21% down from 21.9% in the last reporting period.

ASB – By comparison to the previous five month reporting period there has been an overall increase of 12.7% or 56 more incidents of ASB recorded by Cambridgeshire Constabulary. This figure however does represent a reduction of 8.6% or 47 fewer incidents by comparison to this same period in 2014.

King's Hedges leads with 28.1% from 28.5%; Arbury is second at 27.5% from 24.4%; East Chesterton is third at 25.2% from 29.02%; West Chesterton is fourth at 20.1% from 17.9% compared to the previous reporting period.

ASB Scotland Rd / Green End Road. The Safer Communities Team and the Police met with landlord of the local shops to work together to find a solution to the ASB issues on the parking area outside the shops. The Landlord is receptive to the idea of installing CCTV in the area and is currently looking into the cost implications of this.

Two ASB Meetings have been held for Kings Hedges residents during this time. The Team also held a workshop about ASB for the '*Not Quite Over the Hill Club*' in July which was attended by more than 60 residents. A community day was held in East Chesterton and was well attended by residents. The Team also participated in another week of safety zone sessions for school children from across the city talking to them about ASB,

what they think it is, what constitutes ASB, the consequences of being involved in it and being a victim of it.

The Safer Communities team were made aware of some incidents at the Brownsfield Community Centre. Following further investigation and identification of those involved, the ASB officer has worked with five young people and their families. The young people signed up to six month long Acceptable Behaviour Contracts.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
AREA	City North	Mar 15 – Jul 15	79	65	262	6	26	56	97	57	152	259	1,059	497
		Mar 14 – Jul 14	54	47	173	15	15	35	153	63	100	382	1,037	544
		Oct 14 – Feb 15	68	43	199	12	6	66	125	58	131	270	978	441
WARDS	Arbury	Mar 15 – Jul 15	16	14	75	2	6	19	24	17	42	72	287	134
		Mar 14 – Jul 14	21	15	40	4	6	8	37	24	20	86	261	139
		Oct 14 – Feb 15	17	6	49	2	3	13	23	11	25	78	227	108
	East Chesterton	Mar 15 – Jul 15	12	18	69	1	12	11	19	3	39	61	245	123
		Mar 14 – Jul 14	11	7	44	2	3	10	39	9	31	112	268	142
		Oct 14 – Feb 15	12	9	49	2	2	12	34	10	40	66	236	128
	King's Hedges	Mar 15 – Jul 15	17	16	82	1	3	14	19	32	42	78	304	140
		Mar 14 – Jul 14	10	16	60	5	4	9	25	20	34	113	296	168
		Oct 14 – Feb 15	17	20	66	4	1	34	28	23	44	63	300	126
	West Chesterton	Mar 15 – Jul 15	34	17	36	2	5	12	35	5	29	48	223	100
		Mar 14 – Jul 14	12	9	29	4	2	8	52	10	15	71	212	95
		Oct 14 – Feb 15	22	8	35	4	0	7	40	14	22	63	215	79

ENVIRONMENTAL SERVICES DATA

As agreed with the chairs and vice-chairs of the Area Committees, this data will not be covered in this report as it is already covered in the Environmental Data Reports.

5 RECOMMENDATIONS

- ❑ To continue to disrupt the supply of Class A drugs.
- ❑ Priority to be decided by the Committee

15/17/NAC Policing & Safer Neighbourhoods

The Committee received a report from Inspector Johnson regarding Policing and Safer Neighbourhood Trends.

The report outlined actions taken since the North Area Committee of the 18th December 2014. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details).

The Committee and members of the public asked the following question regarding the report:

Q1 Councillor O'Reilly asked is action could be taken regarding the number of heavy good vehicles that used Victoria Road as a short cut. Residents had complained that they were unable to sleep due to the noise and vibration.

A. This could be added to the priorities.

Q2 Councillor Sarris asked for mobile CCTV to be deployed around Grumpy's as anti-social behaviour was on the increase in the area.

A. This could be requested as a priority.

Q3 Councillor Sarris asked for more details on drug dealing outlined in the report. What were the quantities involved?

A. Good intelligence had been received to suggest that London dealers were operating in the area. Individuals had been found with enough drugs on them to facilitate dealing over a number of days.

Q4 Councillor Price asked if in the reported increase in theft was linked to specific individuals. He further suggested that burglary could be added to the priorities.

A. Burglary was always seen as a priority and there was little benefit from adding it the area committee priorities. Known offenders were monitored on release from prison.

Q5 Richard Taylor stated that Area Committees needed better information in order to set their priorities. This should include

injury statistics, the cost of crime and speeding statistics. He suggested that vehicle crime should be separated out from anti-social behaviour statistics. Also, information from other sources should such as the Police and Crime Commissioner reports, and local level anti-social behaviour meeting, should also be included.

A. Data produced for different Area Committee needed to be consistent and meaningful. There was very limited support staffing available to break down the data and it would not be the best use of resources to pull staff away from other tasks to complete the analysis.

The Safer Communities Manager stated that issues raised at anti-social behaviour meetings were addressed. She suggested that the Committee invited the Police and Crime Commissioner's Outreach Worker to attend this meeting as she was based locally.

Councillor Manning suggested that better use could be made of 'Open data' and undertook to work with Councillor Todd-Jones on this issue.

Action

Q6 Councillor Austin asked why violent crime appeared to be on the increase.

A. this is most likely to be related to improved ways of recording crimes.

Q7 Kay Harris asked if phone scams could be included in the report.

A. Local figures would not be available as such crimes were classed as fraud and addressed by Action Fraud rather than local teams.

Q8 Councillor Perry asked why the Police were unable to assist cyclist if someone else adds a lock to their bike.

A. Bike thieves employed a number of methods to separate cycles from their rightful owners. Owners needed to take steps to register their bike and to be able supply evidence of ownership. This would help the Police to reunite owners with their cycles. There was evidence that cycles were targeted for resale, often in other areas.

Q10 Mr Whyte stated that action against professional drivers exceeding the 20 mph limit had produced results. However, cyclist

continued to break the rules of the road without fear of consequences.

A. Cyclists could be given fixed penalty notices.

The Committee discussed additional priorities and the following were suggested:

- i. HGV's using Victoria Avenue at night.
- ii. HGV's using Milton Road at night.
- iii. ASB around Grumpy's.
- iv. Seasonal rises in ASB on open spaces.

The Committee:

Resolved unanimously to prioritise the following:

- i. Continue the safeguarding / enforcement work around the supply of Class A Drugs (Op Hexham)
- ii. ASB Scotland Road / Green End Road
- iii. Road enforcement action as follows:
 - To continue with the support of the 20mph speed limit.
 - Road enforcement action in one area/street from each ward to be identified by the Ward Councillors in consultation with the Chair.

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Environmental Report: Annual Report



Cambridge North Area
July to September 2015

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following quarter. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the quarter of October to December.

Continuing priorities*

Number	Priority details
1	Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local businesses to address litter from their premises
2	Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way
3	Enforcement patrols to address issues of littering in and around the Bermuda Terrace area <i>and to follow up on intelligence received as a result of the mail drop to the area</i>
4	Patrols to address fires <i>and illegal camping</i> at Logan's Meadow
5	Patrols to address dog fouling on Kings Hedges "Pulley" Recreation Ground <i>including early mornings, evenings and weekends</i>

New suggested priorities

Number	Priority details
7	Joint working patrols to address the issues of illegal camping and dogs being off lead at Histon Road cemetery
8	North area patrols of focus on abandoned, untaxed and nuisance vehicles
9	Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Blanford Walk play area, St Albans Recreation Ground, George Nuttall Close/Woodhead Drive play area and Chesterton Recreation Ground

* Amendments to continuing priorities are shown in italics

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police

- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Arbury – Environmental Report October to December 2014

East Chesterton – Environmental Report April to June 2015

Kind Hedges – Environmental Report July to September 2015

Upcoming ward blitzes:

West Chesterton ward blitz will take place during November 2015 and the report will be included as part of the Environmental Report for the period October to December 2015.

5. Specific issues and actions: Previous quarter

The following specific issues were identified for targeted action in the previous quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly tipping at Kingsway Flats and in communal archways and green areas at Minerva Way
Action Taken	Eight patrols lasting just over 4.5 hours were conducted by enforcement during the period July and August, during this time one fly tip was found but no suspect was identified.
Current Situation:	Completed – this priority has been in place since October 2014
Action Taken	Nine patrols lasting just over 5.5 hours were conducted by enforcement during the period July and August, during this time a number of fly tips were found and the enforcement action is ongoing.
Current Situation:	Ongoing
Priority 2	Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local business to address litter from their premises
Action Taken	Over 7 hours of patrols have been conducted by enforcement officers during the June and July period in dealing with littering at Campkin Road, before the end of the school term. A number of students were provided educational advice and free pocket ashtrays.
Current Situation:	Ongoing
Priority 3	Enforcement patrols to address issues of littering in and around the Bermuda Terrace area and to follow up on intelligence received as a result of the mail drop to the area
Action Taken	Seven patrols lasting just over 3.5 hours were conducted by enforcement during the period July and August; during this time no individuals were identified as littering. Recent patrols with the Housing Officer have identified targeted patrols for the upcoming period.
Current Situation:	Ongoing
Priority 4	Enforcement patrols to address issues of fly tipping at public and neighbourhood recycling centres
Action Taken	Over 41 hours of patrols have been conducted by enforcement officers dealing with household and public recycling points and 25 suspects were identified. There have been three fixed penalties issued for leaving litter at recycling sites, nine warning letters and there are currently 13 ongoing cases.
Current Situation:	Completed – this forms part of the monthly ward blitzes and regular visits by enforcement and city rangers
Priority 5	Enforcement patrols to address issues of litter at the area of Green End Road junction with Milton Road (outside the Co-op).

Action Taken	Patrols have been conducted in the area at Milton Road / Green End Road junctions, to date no individuals have been witnessed littering.
Current Situation:	Completed – this priority has been in place since April 2015
Priority 6	Investigate littering in the green space between Cam Causeway and Fen Road
Action Taken	Patrols have been conducted in the area at Cam Causeway and Fen Road, to date no individuals have been witnessed littering
Current Situation:	Completed – this priority has been in place since April 2015
Priority 7	Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Cameron Road play area, Hazelwood and Molewood Close play areas, Pearl Close play area and Bateson Road play area.
Action Taken	The whole of Cameron Road play area has been deep cleansed. This involved a team of two operatives and took approximately 3 hours to complete during July.
Current Situation:	Completed
Action Taken	The whole of Hazelwood and Molewood Close play areas has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during July
Current Situation:	Completed
Action Taken	The whole of Pearl Close play area has been deep cleansed. This involved a team of two operatives and took approximately 2 hours to complete during July
Current Situation:	Completed
Action Taken	The whole of Bateson Road play area has been deep cleansed. This involved a team of two operatives and took approximately 2 hours to complete during July
Current Situation:	Completed
Priority 8	Evening patrols to address fires at Logan's Meadow in evenings
Action Taken	Fourteen patrols lasting just over 9 hours were conducted by enforcement during the period July and August; during this time no individuals were identified as being responsible for fires in the area. Recent patrols have identified illegal camping is a problem in the nature reserve.
Current Situation:	Ongoing

Other issues:

Issue	Removal of dog bin on Bramblesfield
Action Taken	A dog bin on Bramblesfield nature reserve was reported to be causing issues for the residents in the area. This was removed by the City Rangers during July 2015
Current Situation:	Completed

6. Specific issues and actions: Previous year

The following specific priorities were identified for targeted action in the previous 12 months. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority	Enforcement patrols to tackle fly tipping at Kingsway Flats
Action Taken	Since October 2014, enforcement officers have patrolled Kingsway flats regular to work towards identifying those responsible for fly tipping in some of the communal areas and by the bin stores. During this time over fifteen hours of patrols have been conducted, a number of suspects have been identified and have received warnings regarding their actions. At present no further work is planned for this area.
Period	January 2015 to September 2015
Current Situation:	Completed
Priority	Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local business to address litter from their premises
Action Taken	Since October 2014, enforcement officers have worked to patrol Campkin Road and the surrounding access roads / routes to and from Cambridge Regional College. Education and enforcement are balanced by conducting educational stalls and joint working with the college. Between October 2014 and July 2015 patrols were conducted on a regular basis and 18 hours of work was conducted, mainly during the term time lunch period. A number of juveniles were referred to the college security team for littering. It is proposed to continue with this priority during the upcoming school term and hold a number of educational stalls at the college, and to liaise with the local business regarding their responsibility for litter generated by their customers.
Period	October 2014 to current period
Current Situation:	Ongoing
Priority	Early morning patrols for dog fouling on Kings Hedges (Pulley) Recreation Ground
Action Taken	Educational work has been undertaken since October 2014. The dog wardens continue to patrol this area and have held dog microchipping and educational pop up events during the summer period. Over 40 hours of patrols have been undertaken and this continues to be a focus for the dog warden service during the upcoming quarter.
Period	October 2014 to current period
Current Situation:	Ongoing
Priority	Enforcement patrols to address issues of littering in and around the Bermuda Terrace area and to follow up on intelligence received as a result of the mail drop to the area

Action Taken	Twenty seven patrols lasting just over 14 hours were conducted by enforcement during the period January and August 2015; during this time no individuals were identified as littering. Educational letters were sent to all residents in the area and information provided has been actioned. Recent patrols with the Housing Officer have identified targeted patrols for the upcoming period.
Period	January 2015 to current period
Current Situation:	Ongoing
Priority	Enforcement patrols to address issues of fly tipping at public and neighbourhood recycling centres
Action Taken	Over 80 hours of patrols have been conducted by enforcement officers dealing with household and public recycling points and over 40 suspects were identified. There have been a number of fixed penalties issued for leaving litter at recycling sites, and a large volume of warning letters sent. There are currently a number of ongoing cases
Period	April 2015 to September 2015
Current Situation:	Completed – this forms part of the monthly ward blitzes and regular visits by enforcement and city rangers
Priority	Enforcement patrols to address issues of litter at the area of Green End Road junction with Milton Road (outside the Co-op).
Action Taken	Patrols have been conducted in the area at Milton Road / Green End Road junctions, to date no individuals have been witnessed littering.
Period	April 2015 to September 2015
Current Situation:	Completed
Priority	Investigate littering in the green space between Cam Causeway and Fen Road
Action Taken	Patrols have been conducted in the area at Cam Causeway and Fen Road, to date no individuals have been witnessed littering.
Period	April 2015 to September 2015
Current Situation:	Completed
Priority	Enforcement patrols to tackle fly tipping around St Kilda Avenue
Action Taken	Between the period of October 2014 and March 2015 patrols were undertaken which totalled just over 4.5 hours, during this time no evidence was found in the few fly tips that were removed.
Period	October 2015 to March 2015
Current Situation:	Completed
Priority	Enforcement patrols to tackle fly tipping at Kings Hedges “Pulley” Recreation Ground
Action Taken	Patrols have been conducted in the area at, to date no individuals have been witnessed fly tipping and on the few occasions that a fly tip was removed no suspect was identified.
Period	October 2014 to March 2015

Current Situation:	Completed
Priority	Investigating the feasibility of litter/recycling bins along Kings Hedges Road, as well as litter bins on Scotland Road and dog bins on Nicholson Way and Haviland Way
Action Taken	All requested litter bins for this area were investigated between the period October to December 2014 and installed between October 2014 and March 2015.
Period	October 2014
Current Situation:	Completed
Priority	Jet wash Milton Road, Arbury Road and Green End Road shops to remove grime and chewing gum from the shop fronts
Action Taken	The shop areas within the North wards were cleansed, which involved a team of two operatives and took approximately 5 hours to complete.
Period	October 2014
Current Situation:	Completed
Priority	Cleanse of area of Scotland Road and Green End Road junction to remove litter and grime and to investigate the suitability of litter bins in the area
Action Taken	This area within East Chesterton has been cleansed. This involved a team of two operatives and took approximately 2 hours to complete. Two new sets of litter bins were installed at this junction.
Period	October 2014
Current Situation:	Completed
Priority	Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping
Action Taken	<p>The following park cleanses have been completed between January and September 2015:</p> <ul style="list-style-type: none"> • Alexandra Gardens: took a team of four operative 24 hours to complete during March/April 2015 • Green End Road Recreation Ground: took a team of two operatives 12 hours to complete during March/April 2015 • Humphries Road play area: took a team of 3 operatives 9 hours to complete during May 2015 • Scotland Road Recreation ground: took a team of three operatives 6 hours to complete during May 2015 • Arbury Town Park: took a team of 3 operatives 9 hours to complete during May 2015 • Chestnut Grove play area: took a team of 3 operatives 6 hours to complete during May 2015 • Cameron Road play area: took a team of 2 operatives 3 hours to complete during July 2015 • Hazelwood and Molewood Close play areas: took a team of 2 operatives 4 hours to complete during July 2015 • Pearl Close play area: took a team of 2 operatives 2 hours to complete during July 2015 • Bateson Road play area: took a team of 2 operatives 2 hours to complete during July 2015

Period	January 2015 to current period
Current Situation:	Ongoing
Priority	Evening patrols to address fires at Logan's Meadow in evenings
Action Taken	Fourteen patrols lasting just over 9 hours were conducted by enforcement during the period July and August; during this time no individuals were identified as being responsible for fires in the area. Recent patrols have identified illegal camping is a problem in the nature reserve
Period	July 2015 to current period
Current Situation:	Ongoing

Other issues:

The following issues were identified for action in the previous 12 months. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue:

Issue	Cam Causeway – Broken Poles / Fencing
Action Taken	Broken fencing and poles were removed from the site and remaining fencing was repaired by the Development team within Streets and Open Spaces.
Current Situation:	Completed
Issue	Dundee Close – Overgrown hedge
Action Taken	An overgrown bush and tree at Dundee close was trimmed back following work by the City Ranger between the period October and December 2014.
Current Situation:	Completed
Issue	Dog mess disposal stickers
Action Taken	New stickers were produced during 2015 that are being used on litter bins to advise that dog mess can be disposed of in litter bins as well as dog bins. These stickers are being used on litter bins at sites where dog bins cannot be located, such as areas of high density housing. An example of the stickers used is included in the appendix of this report.
Current Situation:	Completed
Issue	Downhams Lane – investigation of littering issues
Action Taken	Nine patrols lasting just over 5 hours were conducted to address the issues of littering, between October 2014 and March 2015. No individuals were identified littering at the location during the patrols.
Current Situation:	Completed

7. Environmental Data

Private Realm [North Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Pest Control	46	40	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		33	33				
Quarter 2: 2015/16	Proactive Pest Interventions ²	3	0	N/A	N/A	N/A	N/A
Quarter 2: 2014/15	Noise Complaints	98	N/A	3	4	0	1
Quarter 2: 2015/16		147			3	0	1
Quarter 2: 2014/15	Refuse/ Waste Complaints	8	N/A	†	0	0	0
Quarter 2: 2015/16		3			0	0	0
Quarter 2: 2014/15	Other public health complaints ⁴	18	N/A	†	0	0	0
Quarter 2: 2015/16		6			0	0	0
Quarter 2: 2014/15	Private Sector housing standards	29	N/A	†	4	0	1
Quarter 2: 2015/16		23			7	0	2

Data is from 1 July to 26 August 2015

² New data set for period July to September 2015

³ All complaints will generally have at least one such action

⁴ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Summary of public realm enforcement data

- Proactive pest intervention areas in the last quarter have included Alexandra Gardens, Jubilee Gardens, and Chestnut Grove Recreation Ground, as well as Nuffield Road and Discovery Way areas and Pakenham Close allotments.
- One prosecution has been brought for failing to comply with a noise abatement notice and resulted in a £1900 fine including costs
- Two prosecutions have been brought for housing standards, one for failure to license a HMO, management regulation breaches and failing to comply with a prohibition order resulting in £7000 fine including costs, and a second prosecution for failure to licence a HMO and management regulation breaches resulting in £4500 fine including costs.

Public Realm Data

Public Realm Enforcement [North Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Abandoned vehicles	27	N/A	N/A	0	0	0
Quarter 2: 2015/16		16			0	0	0
Quarter 2: 2014/15	Nuisance vehicles ⁵	5	4	N/A	0	0	0
Quarter 2: 2015/16		10	8		0	0	0
Quarter 2: 2014/15	Derelict cycles	16	N/A	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		7					
Quarter 2: 2014/15	Domestic waste	19	7	0	0	0	0
Quarter 2: 2015/16		55	18	0	3	0	1
Quarter 2: 2014/15	Trade waste	1	1	0	0	0	0
Quarter 2: 2015/16		3	1	0	0	0	0
Quarter 2: 2014/15	Litter	2	0	0	1	0	0
Quarter 2: 2015/16		2	0	0	1	0	0
Quarter 2: 2014/15	Illegal camping	3	N/A	3	N/A	0	0
Quarter 2: 2015/16		3		3		0	0
Quarter 2: 2014/15	Illegal advertising	0	0	N/A	0	0	0
Quarter 2: 2015/16		5	1		0	0	0

Data is from 1 July to 27 August 2015

⁵ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of public realm enforcement data

- Of the 16 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. One abandoned vehicle was seized from Humphreys Road, which was the remains of a scooter frame. A fixed penalty notice was issued for a vehicle that was abandoned on Cam Causeway and the case is currently ongoing. Three untaxed vehicles were seized one each from Moss Bank, Armitage Way and Nuns Way, one of the three vehicles has been destroyed and two are currently in storage.
- Ten nuisance vehicles were found across the North Area. Two vehicles were found for sale on Green End Road and four on Campkin Road, all three vehicles were removed from sale within a 7 day period. There has been an increase of 100% in vehicles for sale between July and September 2014 and the same period in 2015. The majority of these vehicles were identified during the Kings Hedges July ward blitz.
- Seven derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area usually varies between 15 to 25 a quarter.
- There were fifty five domestic waste investigations conducted in the area during July and August, the majority of which was waste littered and fly tipped at recycling centres across the area and were identified during the Kings Hedges ward blitz in July. Of the investigations conducted there were 18 warning letters. Three fixed penalties were issued for littering at a recycling centre. One prosecution was brought about for littering domestic waste on Hawkins Road. There are currently 15 ongoing cases awaiting further action.
- Three cases of trade waste were investigated in the North area, waste that was dumped was traced to a business, who complied with requests for their waste transfer information and were issued a warning letter.
- There were two cases of litter investigated in the North area during July and August period and a fixed penalty was issued for littering from a motor vehicle on Elizabeth Way which was subsequently paid.
- There were three cases of illegal camping, two at Logans Meadow and one at Discovery Way. All three camps were removed by the owner within the 24 hour notice period.
- Five incidents of illegal advertising were identified four of which were estate agent boards. Of this all estate boards were removed by the agent.

Dog Warden Service [North Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Quarter 2: 2014/15	Stray dogs	8	0	2	5	1	Five other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Quarter 2: 2015/16		5	0	0	3	2	Two other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

Data is from 1 July to 27 August 2015

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Dog control orders: Fouling	7	0	0	0	0	0
Quarter 2: 2015/16		11	0	0	0	0	0
Quarter 2: 2015/16 ⁶	Dog control orders: Exclusion	0	0	0	0	0	0
Quarter 2: 2015/16 ⁵	Dog control orders: Leads	0	0	0	0	0	0
Quarter 2: 2015/16 ⁵	Other dog complaints ⁷	1	0	0	0	0	0

Data is from 1 July to 27 August 2015

⁶ New data set for period July to September 2015

⁷ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [North Area]

Period	Activity	Total number of incidents	Ward			
			Arbury	East Chesterton	Kings Hedges	West Chesterton
Quarter 2: 2015/16	Fly tipping	97	23	12	53	9
Quarter 2: 2014/15		129	44	25	46	14
Quarter 2: 2015/16	Offensive graffiti ⁸	3	1	1	0	1
Quarter 2: 2014/15		4	0	0	4	0
Quarter 2: 2015/16	Detrimental graffiti ⁹	7	3	1	3	6
Quarter 2: 2014/15		17	7	4	2	4
Quarter 2: 2015/16	Needles	10	6	4	0	0
Quarter 2: 2014/15		1	0	1	0	0
Quarter 2: 2015/16	Shopping trolleys	9	3	3	2	1
Quarter 2: 2014/15		22	2	8	8	4

Data is from 1 July to 26 August 2015

⁸ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁹ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- Of the 23 reports for fly tip in the Arbury ward, five came from the Albemarle Way Close area, and an additional four reports came from the Darwin Drive area, the other fly tip reports for Arbury area were reported from different locations.
- Cowley Road and Maitland Avenue account for 6 of the total fly tips in East Chesterton, no other particular trends with types of fly tipped material were identified in this period.
- In July the ward blitz for Kings Hedges took place and 79% of the reported fly tips were cleared during this time. The majority of these were from the neighbourhood recycling areas, and resulted in a large amount of evidence where enforcement action was taken. Nine fly tips were removed from West Chesterton, which included three cases of removal of domestic rubbish from the shops by Mitchams corner.
- There were three instances of offensive graffiti located at Akeman Street, Cutter Ferry Path and Scotland Road.
- There were three cases of graffiti on Elizabeth Way, although there was no significant pattern found relating to detrimental graffiti.
- In Arbury 6 needles were removed from behind the pavilion and four needles were removed by an Enforcement officer at Pyes Pitch in East Chesterton.
- The number of trolleys impounded by Streets and Open Spaces was 6.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun
Recycling rate – dry recycling 2015/16	21.4%
Recycling rate – dry recycling 2014/15	21%
Recycling rate – composting 2015/16	23.8%
Recycling rate – composting 2014/15	24.9%
No of press releases issued	5
No of 2 nd blue bins delivered	93
No of 2 nd Green bins delivered	87
No. of black bins changed from standard to small	32
No of events attended	15
No of people spoken to	800
No of Kitchen Caddies given out	473
No of Recycling Champions (RC) at events	33
No of new RC recruited	8
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish (69%) 11 T recycled (31%)
No of community/school visits to AmeyCespa	14

Summary of Waste and Recycling Data

Composting and recycling figures are high during quarter one but subject to fluctuation over the seasons. Many community events have been attended in the first quarter of the year with support from our volunteer recycling champions. These range from Community Action Days to general recycling promotion for national Recycle Week, to Love Food Hate Waste Campaign events including a very successful launch “punt stunt” event in May in conjunction with Cambridge Sustainable Food. The event was widely covered on the radio and local press (including front page of the Cambridge News) and gained extensive coverage in social media.

Events attended

April to June 2015

Date	Location	Details
14/04/2015	Recycling Centre	Trip to SATcO
09/04/2015	Thorpe Way Community Day	Thorpe Way
21/05/2015	Tristram Stuart Talk	St Pauls Church
22/05/2015	Punt Stunt	Quayside
23/05/2015	EAT Festival	Corn Exchange
29/05/2015	Beehive Centre	Compost Giveaway
06/06/2015	St Bedes	St Bedes Community Day
13/06/2015	Arbury	Arbury Carnival
20/06/2015	Chesterton Recreation Ground	Chesterton Festival
23/06/2015	Recycling Week Kings Hedges	Caddy hand out and information
24/06/2015	St Pauls Church	Cooking Demonstration with Full Spoon Café
24/06/2015	Trumpington Meadows	Community Afternoon/Environmental day
25/06/2015	Cherry Hinton High Street	Caddy hand out and information session
26/06/2015	Shirley Community Nursery	Caddy hand out and information session
27/06/2015	Arbury Community Centre	Cooking Demo with Sustainable Food

8. Proactive and community work: Previous quarter

During the previous quarter the following proactive and community work has been undertaken.

Task / Event	Campkin Road – Tree bases
Date	August 2015
Action Taken	Work has been conducted with the Community Payback team to clear the tree bases at Campkin Road of litter and weeds and replace it with a more suitable base. Photographs of the work undertaken are included in the appendix of this report.
Current Situation	Completed

Task / Event	Free dog microchipping – Kings Hedges (Pulley) Recreation Ground
Date	July 2015
Action Taken	As part of an ongoing programme of dog education throughout the city, a free dog microchipping event was held in conjunction with the Dogs Trust.
Current Situation	Ongoing – part of a programme of ongoing work

Task / Event	Waste and Recycling Events
Date	April to July 2015
Action Taken	Detailed on page 20 of this report.
Current Situation	Ongoing – part of a programme of ongoing work

9. Proactive and community work: Previous year

During the previous 12 months the following proactive and community work has been undertaken.

Task / Event	Dog microchipping
Date	July 2014 onwards
Action Taken	As part of an ongoing programme of dog education throughout the city, free dog microchipping events have been held in conjunction with the Dogs Trust. Events have been held at: <ul style="list-style-type: none"> • Kings Hedges (Pulley) Recreation ground (2 events) • Cameron Road • St Albans Road Recreation Ground
Current Situation	Ongoing – part of a programme of ongoing work
Task / Event	Dog fouling campaign
Date	December 2014
Action Taken	As part of the Keep Britain Tidy 'We're Watching You' dog fouling campaign, Borrowdale was monitored for dog fouling during a 4 week period, during which time glow in the dark posters were put up to encourage owners to dispose of dog mess correctly.
Current Situation	Completed
Task / Event	Dog poo poster competition
Date	March to May 2015
Action Taken	A dog poo poster competition open to local children, aged 11 years and under, was run between March to May where children were invited to create a 'Bag it, Bin It' campaign poster to promote that dog owners should clear up after their dogs and can use either the dog or litter bins in the city. Over 130 entries were received from the competition and the winners were selected during June 2015. The winners and a number of the runners up were from the North wards. A copy of the newspaper articles with the winners is shown in the appendix of this report.
Current Situation	Completed – posters to be used as part of an educational programme
Task / Event	Vegetation cut back
Date	July 2014 onwards

Action Taken	<p>As part of an ongoing programme of work with the Community Pay Back to clear overgrown vegetation, work has been completed for the last year. The areas that have benefited from this work include:</p> <ul style="list-style-type: none"> • Crawford Close • Car park at Campkin Road • Junction of Fortescue Road / Mansel Way • Laxton Way (rear of Shirley School) • Footpath between Nuns Way and Blackberry Way • Crowland Way footpath • Nuns Way Recreation Ground • Arbury Town Park
Current Situation	Ongoing – part of a programme of ongoing work
Task / Event	Clearing footpaths
Date	July 2014 onwards
Action Taken	<p>As part of an ongoing programme of work with the Community Pay Back to open up footpaths where they have been covered in grass, mud and weeds. The work has been completed for the last year. The areas that have benefited from this work include:</p> <ul style="list-style-type: none"> • Arbury Town Park • Nicholson Way • Walker Court • Cam Causeway footpath leading to Fen Road
Current Situation	Ongoing – part of a programme of ongoing work
Task / Event	Litter clearance
Date	July 2014 onwards
Action Taken	<p>As part of an ongoing programme of work with the Community Pay Back to litter pick sites, work has been completed for the last year. The areas that have benefited from this work include:</p> <ul style="list-style-type: none"> • Kings Hedges Recreation Ground • Nuns Way Recreation Ground • Arbury Town Park • Edgecombe
Current Situation	Ongoing – part of a programme of ongoing work

10. Proactive and community work: Upcoming

The following proactive and community work is currently planned to take place:

Task / Event	Free dog microchipping
Event 1	19 September 2015 between 10 am and 1 pm
Location	Cameron Road Recreation Ground
Description	The dog wardens are holding a 'pop-up' event to promote responsible dog ownership and offer free dog microchipping. There is no need to make an appointment; the offer is open to owners of dogs living within Cambridge.
Task / Event	Community Clean Up Day
Event 1	19 September 2015 between 9 am till 2 pm
Location	The Ship car park, Cameron Road
Description	This is a joint event between the council and local organisations for a community clean-up day where people will be able to dispose and recycle household waste, including bulky items for free. There is a 'Take it or Leave it' stall for items suitable for re-use, and recycling information will also be available. Other council departments will also be on site, including the dog warden to provide education and advice.

11. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
North Area Ranger: Joe Obe	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
Public Realm Enforcement (North team):	Jamie Lambert	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
	Tom Pickover		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

12. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	6	3 (2 allocated pending installation)
East Chesterton	11	0
Kings Hedges	3	0 (8 allocated pending installation)
West Chesterton	4	6

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
West Chesterton	Bateson Road (near to school)	December 2014	
West Chesterton	De Freville Avenue (Chesterton Road bus stop)	December 2014	
West Chesterton	Chesterton Road (near Old Spring)	December 2014	
West Chesterton	Gilbert Road (junction with Milton Road)	March 2015	
Kings Hedges	Kendal Way	December 2014	
Kings Hedges	St Kilda's Avenue (near new bench)	December 2014	
Kings Hedges	Kings Hedges Road (bus stop near Woodhouse Way)	July 2015	
Arbury	Frenches Road (near school cut through to Harvey Goodwin Avenue)	December 2014	
Arbury	Roseford Road (at Perse Way junction)	December 2014	
Arbury	Acton Road (at Perse Way junction)	December 2014	
Arbury	Chesterton Road (near to Clare Colony)	June 2015	
Arbury	Carlton Way (junction with Hall Farm Road)	June 2015	
Arbury	Chesterton Road (outside Cripps Court)	August 2015	
East Chesterton	Hailing Way	March 2015	
East Chesterton	Evergreens (at the end of the road)	December 2014	
East Chesterton	Echo House	December 2014	
East Chesterton	Kinross Road	December 2014	2 sets of bins
East Chesterton	Edinburgh Road	December 2014	
East Chesterton	Green End Road (near Grumpys)	March 2015	2 sets of bins
East Chesterton	Green End Road (between Sherbourne Close and Co-op)	December 2014	
East Chesterton	Cowley Road (near bridge)	July 2015	
East Chesterton	Sherbourne Close	February 2015	

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	0	1 (3 allocated pending installation)
East Chesterton	3	1
Kings Hedges	1	3
West Chesterton	0	3

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Kings Hedges	Campkin Road (Hawkins Road green area)	December 2014	
East Chesterton	Pyes Pitch	May 2015	
East Chesterton	Union Lane (junction with Milton Road)	December 2014	
East Chesterton	Logans Meadow	December 2014	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Arbury	0	13
East Chesterton	0	13
Kings Hedges	0	13
West Chesterton	0	13



13. Appendices

Ward Blitz Activity – Kings Hedges – July 2015



The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day work, undertaken by these services.

Ward blitz activities include:

- Cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Kings Hedges was the ninth ward area to receive the targeted service during July 2015. A summary of the ward blitz action delivered in the month is detailed below:

Shop fronts deep clean	Shop fronts and associated street furniture pressure washed at Buchan Street, Campkin Road and Arbury Court
Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
Cleansing of recycling centres	All recycling sites were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
Graffiti removal	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to Kings Hedges and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required
Increased dog warden presence	The Enforcement Team conducted patrols in the green space area of Kings Hedges to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited: <ul style="list-style-type: none"> • Arbury Court

	<ul style="list-style-type: none"> • Nuns Way Recreation Ground • Ramsden Square • Atkins Close • Hawkins Road • Kings Hedges (Pulley) Recreation Ground • Edgecombe • Beales Way • George Nuttall Close <p>In total seventeen hours were spent patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches Over a dozen new signs were affixed in the areas subject to dog control orders.</p>
Increased public realm enforcement presence	<p>The public realm enforcement team carried out 70 hours of hi-visibility patrols in the ward during July, including the following specific issues:</p> <ul style="list-style-type: none"> • Thirteen hours spent investigating vehicle issues including seven vehicles for sale at Campkin Road and Nicholson Way and removal of an untaxed vehicle at Armitage Way. • 17 hours of foot patrols were conducted to deal with fly tipping in the ward, and a further 20.5 hours dealing with the recycling centres. Three warning letters have been sent, one fixed penalty issued for littering at a recycling site and a further four cases are currently ongoing for further enforcement action. • 11 hours of litter patrols were conducted for littering issues and local shops were visited regarding the council's litter voluntary code and the availability of pocket ashtrays.
Increased city ranger presence	<p>The city ranger carried out hi-visibility work in the ward during July, including the following specific issues:</p> <ul style="list-style-type: none"> • Worked with the Community Payback Team in cutting back and trimming several over grown hedges on highways, at Kings Hedges Road, Campkin Road, Crowland Way and Edgecome. • Worked with the Community Payback Team in cutting back and clearing the back garden of an elderly resident at Nicholson Way. • Provided waste educational advice to residents • Cleaned up several patches of graffiti on street furniture, including communication boxes and lamp posts • And spent a day a week patrolling around inspecting and litter picking around the housing estates

Example of dog mess disposal sticker



Newspaper article from July 2015 with poster winners



Campkin Road before and after work undertaken by City Ranger (completed July 2015)



**and after photos of a cutback of overgrown vegetation in
on Way (completed July 2015)**



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North Area Committee 16th June 2015

Network Rail Q and A

Please note this report included some answers that were not supplied at the meeting.

Station - General

1. Many of the points raised tonight were raised at the last meeting and no progress has been made.
A. Network Rail - A lot of the issues raised are outside of Network Rail's control but we are working with the relevant authorities to resolve. They have all been noted and where possible they will be considered during the detailed designing of the station.
2. What is the forecasted use of the new station?
A. Network Rail - 3000 trips per day
3. How is the project funded?
A. Network Rail - By the DfT (Department for Transport).
4. Who will pay for the various elements of the plan?
A. Network Rail – the DfT funded £6m to the County Council for the busway and some other access measures to facilitate the station. Additional funding requirements over and above that will need to be agreed between the parties on a case by case basis. The station infrastructure and roads within NR boundary are also funded direct by the DfT.
5. Has an Environmental Impact Assessment been carried out?
A. Network Rail - This has been completed and has been submitted as part of the planning application (See South Cambs website).

Station Access and Environment

6. Can the station footbridge continue over to the east of the track to provide (a) a direct access from Fen Road to the station, and (b) a pedestrian link over the track?
A. Network Rail - This was ruled out in the development of the project and not in the funded scope of the project.
7. If the freight line is re-routed, will there still be a need for a bridge over the rail track?
A. Network Rail – Yes the freight line would still sever the station from the passenger line so the link bridge is required to cross the tracks.
8. Will the station have ramps as well as stairs?
A. Network Rail advised that ramps would not be appropriate as the gradient would be too steep and a suitable amount of land to accommodate them isn't available.
9. How many lifts will there be and will they be big enough for flows of passengers?
A. Network Rail - one per platform and one from the ticket hall onto the bridge. They will be larger than at the main station, it will accommodate 2 wheelchairs. Lessons had been learnt from the lift at the Cambridge station.
10. Can escalators be provided on each platform?
A. Network Rail - It is not common practice to provide escalators on external platforms, due to the maintainability of them.
11. Will the platforms offer passengers sufficient protect from the elements?
A. Network Rail - A range of canopy and shelters will be provided in line with the expected passenger footfall.

Transport issues

12. Has a Traffic Impact Assessment been carried out?

- A. *Network Rail - This has been completed and is part of the planning application being determined on 19th August. (See South Cambs).*
13. 450 parking spaces will not be sufficient and if resident parking has to be introduced, Network Rail should bear the cost.
- A. *Network Rail advised provision has been examined and if 450 spaces is insufficient, there would be a good business case for decking the car park in the future by the operator.*
- B. *South Cambridgeshire District Council Development Management - Any proposals for potential decking and increasing of car parking spaces would need to be assessed for transport impact on wider road network and visual impact on the area.*
14. People will not pay unless the cost of parking is low.
- A. *Network Rail - The details are to be finalised, but the cost of the parking will be in line with other station parking facilities.*
15. How will the privately owned parking bays in Moss Bank be protected?
- A. *County Highways - This is an issue the landowner of the parking bays.*
- B. *Cllr Ian Manning – I am already in contact with the owner/occupiers of Moss Bank about their options re: private ticketing firms.*
16. Long Reach Road is a quiet Cul-de-sac but as a result of the station development it would become a car park and emergency access would be blocked. What can and will be done about it?
- A. *Cllr Ian Manning – held a meeting of the station Local Liaison Forum (LLF) on 2015-07-13 and is currently following up the feedback from that. As the station planning application has now transferred to Network Rail, we are now discussing how the LLF will continue, and how this will be followed up.*
17. The Station development will increase parking issues across North Arbury. What can and will be done about it?

A. Cllr Ian Manning – I will need to follow this up with Cllr colleagues in Arbury.

18. Lovell Road already suffers from 'rat running' and overspill parking from the new station will make the road unsafe. What can and will be done about it?

A. Cllr Ian Manning – I will need to follow this up with Cllr colleagues in Arbury.

19. What is being done to plan ahead for parking matters; monitoring for remedial action once a problem occurs is not good enough?

A. Cllr Ian Manning - See answer for 16. If there is a clear consensus of an overall plan before the station opens, this should happen.

20. The Station development is going to generate more traffic at the Milton Road/Cowley Road Junction and therefore the design of this junction needs a re-think. What can be done?

A. The Transport Assessment that accompanied the Station application showed no significant increases in queues and delays at this junction that can be attributed directly to the Station. The wider performance of the junction will be considered through the undertaking of a major transport study of the A10 corridor which is due to start shortly.

21. Has the impact of additional vehicles using Milton Road and caused by new housing development been considered?

A. County Highways - For developments with existing permissions, yes. For possible future developments, not in detail.

22. Can signage be put on Milton Road to make it clear that side streets do not have direct access to the station and therefore there is no point seeking to use them for station parking?

A. Cllr Ian Manning – I will look into whether this is possible using the DfT grant funding for parking restrictions.

23. Have changes to existing bus route been considered?
A. Network Rail stated discussions are on-going with the bus companies.
24. What is the route for cycle and pedestrian access? Will it cross Bramblesfields?
A. Network Rail - There are cycle routes to be provided along the new guided busway section, Cowley road and Nuffield road/Moss Bank. The Bramblefields link has been removed, after local consultation on the matter.

Abbey to Chesterton Bridge (Chisholm Trail)

25. Has sufficient land been left for the planned cycle bridge?
A. Network Rail is working with the County Council delivering the bridge to help facilitate its implementation. It is outside of the scope of the station project.
26. Will there be access to the new cycle bridge from Fen Road?
A. Councillor Manning stated that no plan had been agreed for the new Chisholm Trail Bridge. A public meeting was scheduled for the 7th September to show design proposals from the architects.
B. Mike Davies, County Council - We plan to have a link formed at the end of Moss Bank to link the station & Busway route with the new foot/cycle bridge.

Fen Road Level Crossing – Q and A to follow shortly

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Community Events

The Cambridgeshire Celebrates Age brochure will be coming out in mid September and will feature (year 11) a host of events for older people to celebrate the international day of older people.

<http://www.cambscelebratesage.org.uk/>

The 2015 Open Cambridge programme is now available to download

<http://www.opencambridge.cam.ac.uk/2015-programme>

Please contact Democratic Services to add you community event to this page: Democratic.services@cambridge.gov.uk

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